



Home Delivery Shipping Rates and Options

*The classes below ship separately: multiple rates may apply, one for each ship class in an order.

*Prescription items (Rx): Allow 1-2 days for veterinary approval.

*Please note order items may ship separately to deliver within shipping window.

The following rates apply to all Standard Pharmacy Orders

*Exceptions include RemindMe Monthly Doses, Insulin, heavy item orders (items over 3 lbs) and diets

*All UPS options must be sent to physical address - No PO Boxes for expedited orders.

*Federally controlled substances require an adult signature to receive the shipment and must be delivered to a physical address via an expedited shipping option

Type of Order	Orders \$49 & Up	Orders Under \$49
Standard (5-9 business days)	FREE	\$6.95
3 Day (3 business days)	\$12.95	\$12.95
2 Day (2-3 business days)	\$15.95	\$15.95
Next Business Day PM	\$19.95	\$19.95

Type of Order	Orders \$49 & Up	Orders Under \$49
Alaska & Hawaii Only (Priority)	\$4.00	\$8.79

The following rates apply to AutoShip Orders

*Orders shipping to Alaska or Hawaii are charged Priority Shipping Rates

Shipping Method	Shipping Cost
Standard (5-9 business days)	FREE

The following rates apply to Heavy Item Orders

*items over 3 lbs

Shipping Method	Shipping Cost
Bulk Items	\$6.95 plus \$0.30 per pound over 3 bs

The following rates apply to RemindMe Orders

*Auto-Shipments of Flea/Tick/Heartworm Monthly Doses

Shipping Method	Shipping Cost
Standard (5-9 business days)	FREE

The following rates apply to Temperature Controlled Shipments

*Orders only ship Monday-Thursday and will not be processed the day before a major holiday.

*If shipping to extreme temperature zones, please consider shipping to a location where someone is available to receive the package promptly.

*Please call Customer Care at 1-877-738-4443 for clarification.

Shipping Method	Shipping Cost
UPS Overnight (1-2 business days)	\$19.95

Hill's, Royal Canin, Purina, and Blue Buffalo Shipping Rates:

Product Weight(lbs)	Standard Ground autoship and non-autoship
All Sizes	FREE

* Most orders arrive within 3-5 business days, dependent on product availability